

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1692
ANSWERED ON:26.07.2017
Complaints against Catering Companies
Innocent Shri

Will the Minister of RAILWAYS be pleased to state:

- (a) the number of complaints received by the Railways against private catering companies for charging more than the prescribed prices especially during the journey from North India to South India and violation of guidelines during the last three years, year-wise;
- (b) whether any investigation is going on against such catering firms;
- (c) if so, the names of companies against which investigation is going on;
- (d) whether some of the catering agencies are not providing edible items as per the approved contract; and
- (e) if so, the details thereof and the action taken against such agencies?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)

(a) to (e): A Statement is laid on the Table of the House.
